



**VISITATION**  
The Pavilion for Health Care  
Penney Retirement Community

---

**Statement**

Our facility permits Residents to receive visitors of his or her choosing at the time of his or her choosing, subject to the Resident's right to deny visitation when applicable, and in a manner, that does not impose on the rights of other residents. Visitation will be person-centered, considering the resident's physical, mental, and psychosocial well-being and will support their quality of life. The facility reserves the right to restrict and/or limit visitation for clinical or safety reasons. Visitation restrictions may be placed to prevent community-associated infection or communicable disease transmission to our residents.

**Interpretation and Implementation**

1. We recognize the Resident's need to maintain contact with the community in which he or she has lived or is familiar. Therefore, the Resident is permitted to have visitors as he or she wishes.
2. Residents will be informed upon admission of their rights to 24-hour visitation.
3. The facility will provide immediate access to any Resident by:
  - a. The Resident's individual physician
  - b. The Resident Representative
  - c. Immediate family, and other family, friends and anyone the resident wants to have a visit with
  - d. Any Representative of the protection and advocacy agencies for individuals with developmental disabilities or mental illness and the Federal or State survey agencies, including:
    - ❖ Representatives of the Department of Children and Family Services, the Department of Health, the Agency for Health Care Administration, the Office of the Attorney General, and the Department of Elderly Affairs, any law enforcement officer, members of the state or local ombudsman council
4. The facility will provide reasonable access to Resident by any entity or individual that provides health, social, legal, or other services to the Resident, subject to the Resident's right to deny or withdraw consent at any time.
5. The facility will not restrict, limit, or otherwise deny visitation privileges on the basis of race, color, national origin, religion, sex, gender identity, sexual orientation, or disability.
6. Family or visitors may be asked to leave the premises if they become disruptive or if their presence interferes with the safety or care of patients, families, visitors, or staff. These include, but are not limited to:
  - a. The possession and/or use of alcohol or illegal drugs



- b. The possession of weapons
- c. Use of profanity or threatening language
- 7. The facility reserves the right to limit the number of visitors in the room at one time.
- 8. The facility reserves the right to change the location of a visit if such visit infringes upon the rights of the Resident's roommate or other Residents in the facility.
- 9. Unless otherwise permitted by the Resident, visitors will be required to wait outside the room or in the lobby while the Resident is receiving treatment, undergoing examinations, and/or receiving personal care.
- 10. Space is available for residents to receive guests in reasonable comfort and privacy.
- 11. Visitors are required to sign in at the kiosk located at the front desk and are required to wear a name badge while in the facility. This is essential for Fire safety and awareness of who is in the building.
- 12. Visitors who wish to stay overnight need to contact the PRC administration office to make the necessary lodging arrangements. For the wellbeing and safety of all Residents, special permission is required for overnight stay at The Pavilion (for approval, see the Director of Nursing or the Administrator).

### **Visitation for COVID 19**

#### **Statement**

To ensure the health and safety of residents by enforcing standards required to assist each resident attain or maintain their highest level of well-being. To help control and prevent the spread of COVID-19 to residents.

#### **Interpretation and Implementation**

- 1. The facility will permit general visitation in the facility when the following conditions have been met:
  - a. Visitors will be screened prior to entering the facility.
  - b. Visitors who have a positive viral test for COVID-19, symptoms of COVID-19 or currently meet the criteria for quarantine, should not enter the facility. Temperature checks and screening for all visitors who enter the facility for signs and symptoms of COVID-19. Those who have signs and symptoms of COVID-19 or those who have had close contact with someone with COVID-19 will be denied entry regardless of visitor's vaccination status.



- c. Proper hand hygiene and use of alcohol- based hand rub is preferred.
- d. Face Covering are required for all visitors regardless of vaccination status
- e. Maintain at least six feet between persons
- f. Adhere to the facility infection control measures
- g. Instructional signage will be posted throughout the facility on COVID 19 signs and symptoms
- h. Sufficient staff to support management of visitors
- i. Adequate PPE for staff
- j. Adequate cleaning and disinfecting supplies
- k. Resident and Staff testing conducting as required.

### Outdoor Visitation

1. Outdoor visitation is preferred when the resident and/ or visitor are not up-to-date with all recommended COVID-19 vaccine doses.
2. When conducting outdoor visitation, the facility will ensure all appropriate infection control and prevention practices are followed.

### Indoor Visitation

1. Indoor Visitation will be permitted at all times and for all residents.
2. Visitors are to visit in resident room and are to limit movement around the facility.
3. Visitors indoors must adhere to the facility infection control standards and to wear face coverings while in the facility.
4. Facility to ensure physical distancing is maintained during peak times of visitation.
5. Residents are encouraged to wear face coverings during visits if tolerated.
6. As per the CDC Core Principles of COVID-19 Infection Prevention, masking and social distancing will be observed by visitors based on the Nursing Home's County level of community transmission rate as indicated by the CDC's COVID online Data Tracker-County View.
  - a. The CDC Core Principles Recommended:
    - i. When Nursing Home County's level of community transmission rate is substantial or high, residents and visitors should wear face masks and practice physical distancing at all times regardless of vaccination status.
    - ii. When Nursing Home County's level of community transmission rate is low to moderate residents and visitors are recommended to wear face masks and practice social distancing especially if either the resident or the visitor is not up-to-date with all the recommended COVID 19 vaccine doses and neither one is at risk for severe disease, both may choose to remove face masks and forego physical distancing during the visit.



- b. Residents, regardless of vaccination status, can choose not to wear face masks when other residents are not present and have close contact with their visitor. Residents and their visitors, who are not up-to-date with all recommended COVID-19 vaccine doses, will be advised of the risks of physical contact prior to the visit.
  - c. Florida State, “No Patient Left Alone Act” SB 988 mandates that consensual physical contact between a resident and the visitor must be allowed.
9. For the protection of residents and staff, visitors who violate the Core principles of COVID-19 Infection Prevention and the facility policies and procedures after being educated, will be asked to leave the facility and in-person visitation will be suspended for the specific visitor.

#### **Designation of and In-person Visitation by an Essential Caregiver**

1. In accordance with the April 6, 2022, State of Florida, SB 988, “No Resident Left Alone Act,” each facility resident will be asked to designate a family member, friend, guardian, or other persona as an “essential caregiver.” Under the Act, this essential caregiver is allowed to visit the resident for at least 2 hours daily in addition to any other visitation authorized by the facility. The essential caregiver is not required by the facility to provide any form of care to the resident during their visits. Resident has the right to decline designation of an essential caregiver. The designated essential caregiver will be documented in the resident’s record.

#### **Special Circumstances Requiring In-person Visitation**

1. In accordance with the April 6, 2022, State of Florida, SB 988, “No Resident Left Alone Act,” the facility must allow in-person visitation in all of the following circumstances unless the resident objects:
  - a. End of life situations
  - b. With a resident who is struggling with a change in environment and the lack of in-person family support when having previously lived with family before admission to facility
  - c. With a resident experiencing emotional distress or is grieving the loss of a friend or family member who has recently died.
  - d. With a resident who is in the process of making on or more major medical decisions
  - e. With a resident who needs cueing or encouragement to eat or drink when that assistance was previously provided by a family member or caregiver; and/or
  - f. With a resident who used to talk and interact with other who is now seldom speaking.



### **In-person Visitation During an Outbreak**

1. In door visitation may occur for all residents at all times including during the times when the facility is investigating or experiencing an outbreak of COVID-19. An outbreak exists when a new nursing home onset of COVID-19 occurs among staff or residents.
2. The facility will make residents, their representative and their visitors aware of the facility's status when under investigation or outbreak for COVID-19, the risks associated with visiting during this time and the infection control practices being followed during their visit.
3. During such time visitation should take place in the resident's room.
4. Both resident and visitor must wear facemask regardless of vaccination status.
5. When a new case of COVID-19 among residents or staff is identified, the facility will immediately begin outbreak testing.
6. Residents on TBP or quarantine may still receive visitors. Residents should wear well fitted face mask if tolerated. Visitor will be made aware of potential risks and necessary precautions in order to visit resident.

### **COVID-19 Testing and Vaccination of Visitors**

1. The facility will encourage testing of visitors during times when the County community transmission rate is at the substantial or high level. The facility will encourage all visitors to be tested on their own prior to coming to the facility (within 2-3 days) of their visit. Visitors are not required to be tested or to show proof of having been tested as a condition of visitation.
2. The facility will educate and encourage visitors to become vaccinated against COVID-19 to help prevent the spread of COVID-19 illness. Visitors are not required to be vaccinated or to show proof of vaccination as a condition of visitation.
3. The facility will make every effort to facilitate safe indoor in-person visitation consistent with regulations set forth by CMS, CDC, AHCA and the Florida Department of Emergency Management.